

Update on Department of Health (DC Health) Operating Status during COVID-19 Emergency

What is our operating status?

DC Health remains open. We will continue to provide essential services; however, there may be changes to how some services are provided.

How does this impact what we do?

- **DC Health Vital Records Division and the Health Professional Licensing Processing Center** will reduce customer service hours to 9:00am-1:00pm daily, through March 31.

How does this impact our physical locations?

- **DC Health** - remains open Monday - Friday from 8:15 am - 4:45pm

What else are we offering to meet your needs?

- DC Health has established a phone line, 202-576-1117, and email address (coronavirus@dc.gov) where residents can have their COVID-19 questions answered.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at doh@dc.gov. For more information, please visit coronavirus.dc.gov.